



The Alberta New Home Warranty Program

Your Partner in New Home Protection **(Single-Family)**

THE ALBERTA NEW HOME WARRANTY PROGRAM
www.anhwp.com | 1 800 352 8240 your partner

The Alberta New Home Warranty Program (the Program) was founded in 1974 to provide a comprehensive package of warranty protections and increase the professionalism of the homebuilding industry.

Now in its 40th year as Alberta's premier new home warranty provider the Program is focused, more than ever, on professionalism, performance, responsibility, and accountability - the cornerstones of every successful relationship between homebuilders and their customers.

The Program is your partner in new home protection.

Homebuilder Excellence

- The Program comprises the elite of all Alberta builders who value building excellence and customer satisfaction
- The Program maintains the highest standard of membership through exacting membership criteria including, risk analysis, historical performance and requirements for builder accountability
- Program Builders are leaders who demonstrate exceptional performance and the relentless pursuit of professionalism
- Program membership comes with industry-specific education requirements to bolster Builder service and performance
- Program Builders support the New Home & Builder Review (Professional Home Builders Institute & CustomerInsight™) to gain feedback and analysis on the customer experience they provide
- Program Builders have adhered to high building standards as set out in the Program's *Workmanship & Material Guide*. The Program's Guide was used as

the foundation for the new province-wide, government-mandated Performance Guidelines

The Program at a Glance

- Peace of mind for homeowners as a result of homebuilder membership with a professional, reputable, long-standing new home warranty company
- The first and longest standing new home warranty provider in Canada
- A leader and innovator in new home warranty products
- An independent, not-for-profit new home warranty provider regulated under Alberta's Insurance Act
- Alberta's largest warranty provider, currently serving approximately 700 Builder Members and protecting more than half a million homeowners since inception
- A collaborator and influencer with government and industry associations on major issues affecting homebuilders and new home buyers
- A conduit to important information and value-add tools for homeowners through the Homeowner Portal
- The Program's mandate is to provide a suite of warranty products that offer comprehensive protection and provides builders and homeowners with the resources they need to resolve issues, honour specific industry standards and become better educated about the new home construction process

Mandatory Warranty (1-2-5-10)

- Province-wide mandatory warranty has been implemented by the Government of Alberta under the New Home Buyer Protection Act (NHBPA) and its supporting regulations and systems
- At a minimum, a new home warranty must cover 1 year for labour and materials, 2 years for delivery and distribution systems, 5 years for building



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envelope protection and 10 years for major structural components. There are 2 additional years available for building envelope protection

- A Government run Registry will allow consumers public access to key dates and specific information about new home warranty

insured for 20% of the total home price excluding land to a maximum of \$100,000

Products & Coverage

The Program offers a robust suite of warranty products that far exceed mandated coverages – something the Program is proud to offer Builder Members eager to give their customers even greater peace of mind.

Mandatory Coverage

- **1 year Workmanship and Material** – Offers coverage for defects in materials and labour which includes items such as flooring and fixtures
- **2 year Delivery and Distribution Systems** - Offers coverage for defects in materials and labour related to delivery and distribution systems including heating, electrical and plumbing systems
- **5 year Building Envelope Coverage** - Offers coverage against defects in the building envelope
- **Additional 2 year Building Envelope** - Optional building envelope coverage protects purchasers from defects in the building envelope for an additional period of 2 years
- **10 year Structural** - Offers the purchaser coverage against structural defects for a period of 10 years starting on the warranty commencement date
- **Warranty Coverage Limits** - The lesser of the purchase price paid (excluding land) and \$265,000

Optional Coverage Available from the Program

- **Pre-Possession Insurance** – Pre-possession Insurance is a combination of Deposit Insurance and Home Completion Insurance. This means that in the event of default by a Builder Member, the purchaser's investment is covered from the time a deposit is made and ends upon the mandatory warranty commencement date. Purchaser deposits are

For Additional Information

Main site: www.anhwp.com

Homeowner site: www.anhwp.com/hbusers

Contactcentre@anhwp.com

This document is provided for information purposes only and may be amended from time to time (January 24, 2014)

- the Program